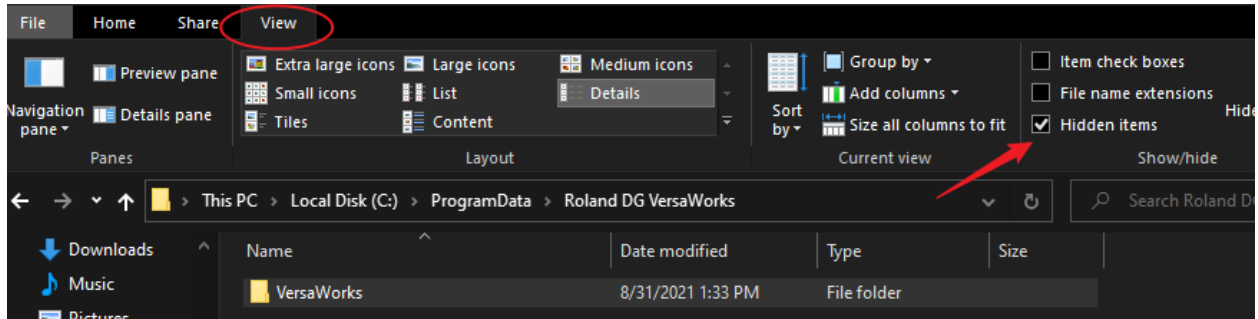


Versaworks Admin rights issue

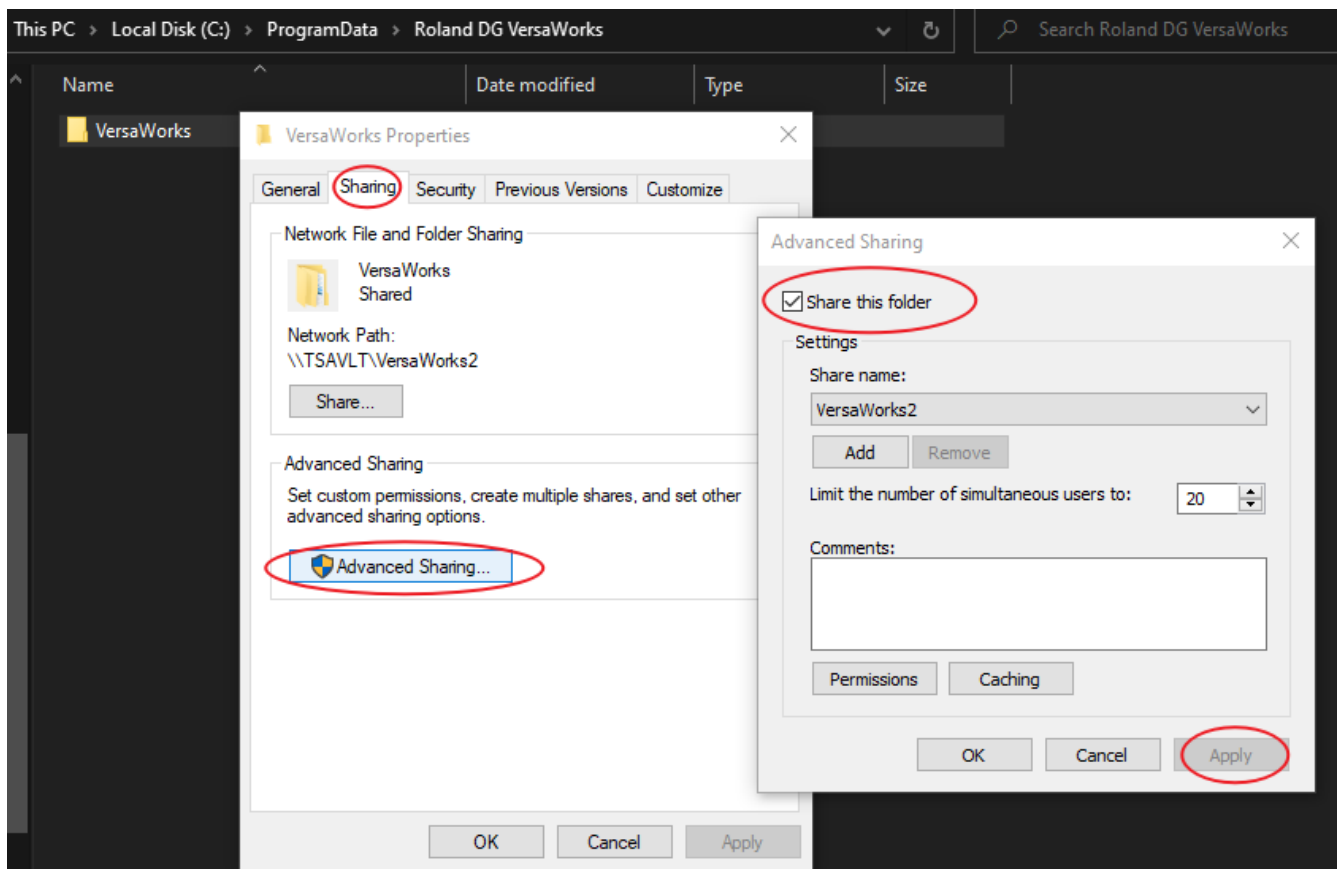
This is a quick set of instructions to resolve some issues in Versaworks related to not having proper admin rights. Getting “corrupt file” errors or not being able to drag & drop files in the queue are common when there are no admin rights privileges given to Versaworks.

Make sure you are logged into the computer with an account that has full administrator privileges. Then click on the yellow folder on your task bar, on the top click on View, check hidden folder.

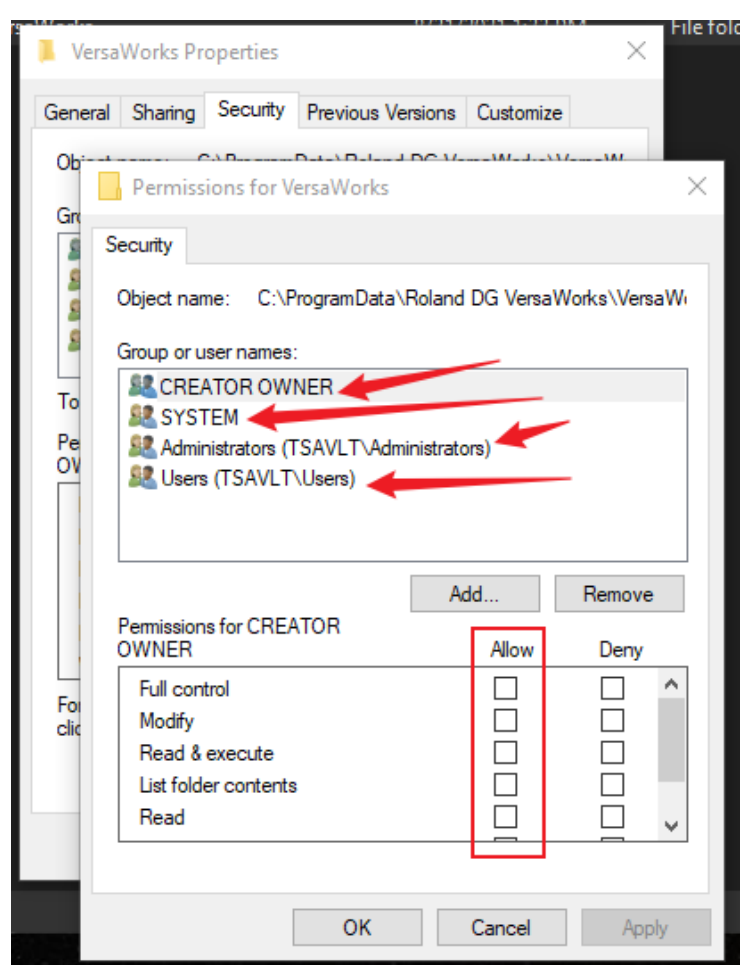


1. Click on this PC on the left and the Local Disk C Drive
2. Click on Program Data folder
3. Click on Roland DG Versaworks folder
4. Right Click on the Versaworks Folder and go to property

Click on sharing tab, then advanced sharing. Make sure share this folder has a checkmark.



5. Click on the Security tab
6. Click Edit & make sure that full control is checked for all users.



Note: Running Versaworks as Admin is not the same thing as the above instructions giving Versaworks Admin rights. Refer to image below to make sure that the box to run Versaworks as Admin is NOT checked.

